

Web Notice

ANTHEM DATA BREACH **Fraud Protection Tips**

All persons served by IPPI/MAHSC and all of its employees, present and former, are reminded to take precautions concerning the recent cyber-attack that resulted in a breach of the Anthem data base. Many health plans are insured and/or administered through Anthem's affiliates, including but not limited to, Blue Cross/Blue Shield and CBA Blue, in many states throughout the country. All health plan participants and their dependents affected by the breach should have received notice from Anthem and received important details about Identity Theft Protection Services offered by Anthem free of charge to mitigate the potential effects of the data breach. Additional information about the breach and the steps Anthem is taking can be found at AnthemFacts.com.

Steps that may be taken by you to guard against identity theft or fraud include:

- Remaining vigilant for incidents of fraud and identity theft, including by reviewing account statements and monitoring free credit reports.
- Reporting suspected incidents of identity theft to local law enforcement, Federal Trade Commission, or your state attorney general.
- You should be aware of scam email campaigns targeting current and former Anthem members. These scams, designed to capture personal information (known as "phishing"), are designed to appear as if they are from Anthem and the emails include a "click here" link for credit monitoring. These emails are NOT from Anthem.
 - DO NOT reply to the email or reach out to the senders in any way.
 - DO NOT supply any information on the website that may open, if you have clicked on a link in email.
 - DO NOT open any attachments that arrive with email.

Anthem is not calling members regarding the cyber attack and is not asking for credit card information or Social Security numbers over the phone. For more guidance on recognizing scam email, please visit the FTC Website: <http://www.consumer.ftc.gov/articles/0003-phishing>.

If you have questions about whether your information may have been affected by the breach and have not received notice from Anthem, you should contact your employer or health plan administrator. You also can call Anthem by phone, toll free, at 877-263-7995.